



ILLINOIS

George H. Ryan, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Michael S. Schwartz, Director

MEMORANDUM

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager *F.C.*
Bureau of Communication and Computer Services

DATE: November 15, 2000

SUBJECT: AT&T Corporate Calling Card Access Number

During the past few weeks employees may have experienced call blockages when they attempted to utilize their CMS AT&T calling card. We regret any inconvenience this may have caused your agency.

To ensure that your cardholders' calls are not blocked in the future, please encourage them to utilize the **1-800-786-3455** access number when placing their calls. Your cardholders should affix the enclosed stickers to their calling cards as a reminder.

Again, we apologize for any trouble this may have caused your users. If you have any questions or need additional stickers please contact Gene Brinkley at (217) 524-5496.

FC:dw

Enclosure